

# Cosmic Byte Atlas Mouse – Dongle Firmware Update Instructions

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Important:

We have released a new firmware update for the Cosmic Byte Atlas Mouse Dongle to improve wireless connectivity and resolve occasional disconnection issues. Follow the steps below carefully to update the dongle firmware.

[\*\*CLICK HERE - FIRMWARE DOWNLOAD LINK\*\*](#)

## ☒ **Step 1: Download the Firmware Update Tool**

Download the latest firmware update tool from the link above. The ZIP file to a known location on your PC.

## ☒ **Step 2: Prepare Your PC**

Remove all other product dongles (such as wireless keyboard/mouse/gamepad dongles) from your PC before beginning the update. This ensures the update tool only detects the Atlas Mouse dongle and prevents interference.

## ☒ **Step 3: Connect the Atlas Mouse Dongle**

Plug the Atlas Mouse wireless dongle into an available USB port on your PC. Do not use USB hubs or extension cables for this step.

## ☒ **Step 4: Close the Atlas Mouse Software**

Completely exit the Atlas Mouse Configuration Software if it's running. Right-click the icon in the system tray and select Exit/Quit to ensure it is not running in the background.

## ☒ **Step 5: Launch the Firmware Update Tool**

Open the folder where you extracted the firmware tool. Run the firmware update application (usually named something like Atlas Mouse Dongle Firmware.exe). The tool should detect the connected Atlas Mouse dongle.

## ☒ **Step 6: Select Dongle and Upgrade**

If needed, select the Atlas Mouse dongle from the list shown. Click the "Upgrade" button to begin the firmware update process. Do not unplug the dongle or turn off your PC during the upgrade.

## ☒ **Step 7: Complete the Update**

After a few seconds, a message will confirm the successful upgrade. You may now close the firmware update tool.

### **Step 8: Restart Atlas Mouse Software**

Open the Atlas Mouse Configuration Software again. The dongle is now updated with improved stability and performance.


### **Troubleshooting Tips**

Dongle not detected?

- Try plugging it into a different USB port.
- Ensure all other wireless dongles are unplugged.
- Double-check that the Atlas Mouse software is fully closed.

Upgrade failed?

- Restart your PC and try again.
- Make sure the firmware update tool is run as Administrator (right-click > Run as Administrator).

For further help, contact our support team at  [support@thecosmicbyte.com](mailto:support@thecosmicbyte.com).