

CosmicByte[®]
switch to GOD MODE

FIRESTORM

RGB WIRED GAMING MOUSE



USER MANUAL

HIGHLIGHTS



Visit www.thecosmicbyte.com to download software for the mouse

SPECIFICATIONS

1. Max Tracking Speed	220IPS
2. Acceleration	30G
3. Weight	67 Grams w/o cable
4. Max DPI	12400
5. Lowest DPI	200
6. Polling Rate	1000
7. Cable Length	1.5m Paracord (Feels like wireless)
8. Mouse Feet Type	PTFE
9. Mouse Feet Thickness	0.4MM
10. Sensor	3327
11. Switch Type	Huano 10M
12. Surface	ABS

FEATURES

- 1. Honeycomb Design-** The honeycomb design makes the mouse very lightweight for comfort and faster movement. You can also use Plain cover to change the look of the mouse.
- 2. Software Support-** Customize all the mouse settings, macros, RGB, Functions using the software compatible with Windows OS
- 3. Paracord Cable-** Paracord cable is extremely lightweight which make the mouse feel like wireless
- 4. Customizable DPI-** Set different DPI levels from 200-12400 using the software.
- 5. 10Mn Switches-** The mouse has Huano gaming switches with a life of 10mn for a long life.
- 6. Customizable RGB-** Customize the RGB effects with 11 modes from the software.
- 7. 1000Hz Polling Rate-** Polling rate determines the speed of the connection between the PC and the mouse. The mouse features the highest polling rate of 1000Hz for excellent gaming performance.

STEPS TO CONNECT TO PC

1. Unpack the mouse from the packaging and remove the plastic film from the mouse feet if any.
2. Connect the mouse to the PC using the USB cable.
3. The mouse will be detected by Windows within 5-30 seconds.
4. Download the software for the mouse from the Cosmic Byte website.
5. Install the software (Note: Some antivirus may try to stop installation as software would not be updated in their database, so disable antivirus before installation)
6. Once installed restart your PC.
7. Your mouse is now ready for use. You can customize the functions of the mouse using the software

TROUBLESHOOTING

1. Mouse Not Detected / Not Working

- Check USB Connection:
 - Ensure the USB cable is securely connected to your PC or laptop.
 - Try a different USB port (preferably USB 2.0 or 3.0).

Restart PC:

- Sometimes a simple reboot helps the system recognize the device.

Test on Another PC:

- Connect the mouse to another computer to isolate hardware issues.

2. Cursor Not Moving / Mouse Freezes

- Surface Issue:
 - Use a proper mousepad or non-reflective, clean surface.
- Sensor Blockage:
 - Check for dust or debris on the sensor lens under the mouse and clean it gently.
- Polling Rate Issue:
 - Use the software to adjust the polling rate (e.g., 1000Hz) and test responsiveness.

3. Mouse Buttons Not Responding

- Software Configuration:
 - Open the Firestorm configuration software and check if buttons are remapped.
 - Restore default settings if needed.
- Mechanical Issue:
 - Test all buttons individually; if a button feels stuck or unresponsive, contact support.

4. DPI Button Not Working / DPI Not Changing

- Check LED Indicator:
 - Each DPI level changes the LED color. If the color doesn't change, the button may be unresponsive.
- Software DPI Settings:
 - Open the software and confirm that multiple DPI levels are configured and enabled.

5. RGB Lighting Not Working

- Check Lighting Mode:
 - Cycle through RGB effects using the mode button (if available) or software.
- Software Settings:
 - Ensure RGB is enabled and not set to "Off" or "Static Black."
- Driver Issue:
 - Reinstall or update the Firestorm software/driver.

6. Mouse Lag or Input Delay

- Polling Rate:
 - Set polling rate to 1000Hz for minimal latency via software.
- High CPU Usage:
 - Close background applications to reduce system load.
- Cable Issue:
 - Ensure the cable is not damaged or frayed.

7. Firestorm Software Not Detecting Mouse

- Correct Installation:
 - Make sure the software version matches your Firestorm model.
- Run as Administrator:
 - Right-click the software and select "Run as Administrator."
- Reinstall Software:
 - Uninstall and download the latest version from www.cosmicbyte.com.

SUPPORT DETAILS

Customer Care Number: +91 7351615161 (Mon-Sat 10am to 6pm)

WhatsApp Support: +91 7351615161

Email: cc@thecosmicbyte.com

WARRANTY

- The Firestorm Mouse carries 1 year warranty against manufacturing defects only.
- Physical, water damage and tampered products are not covered under warranty.



Scan the QR Code to know the Warranty Claim Procedure.