CRYOCORE

7.1 USB WIRED HEADSET

USER MANUAL

HIGHLIGHTS

Headband

Earpad

Mic switch

Volume dial

Detachable Microphone

Mic cap

USB plug

Visit **www.thecosmicbyte.com**
to the download software

- **Package Contents**

  - CryoCore 7.1 Wired Gaming Headset

  - Detachable Microphone

  - User Manual

PRODUCT OVERVIEW

PART	DESCRIPTION
Headband	Adjustable, padded for comfort.
Earpads	Over-ear cushioned ear cups.
Microphone Switch	Slide up/down to mute or unmute microphone.
Volume Dial	Rotate to adjust audio volume.
Detachable Microphone	Plug-in microphone for voice communication.
USB Plug	Connects to PC, Laptop, or PS4/PS5 via USB.

TECHNICAL SPECIFICATIONS

- **Speaker**

  - Driver Size: 50mm

  - Sensitivity: 110dB ±5dB (@1kHz)

  - Impedance: 32Ω

  - Frequency Response: 20Hz – 20kHz

  - Rated Power: 20mW

  - Maximum Power: 50mW

- **Microphone**

  - Type: Electret Condenser

  - Size: 6.0 x 5.0mm

  - Sensitivity: -42dB ±3dB

  - Signal-to-Noise Ratio: 58dB

  - Output Impedance: ≤2.2kΩ

  - Directivity: Omnidirectional

- **General**

  - Plug: USB 2.0

  - Cable Length: 2.0m

  - Headset Dimensions: 195 x 95 x 165mm

  - Weight: 277g

INSTALLATION & USAGE

- **PC / Laptop**

  - Connect the USB plug to a USB port.

  - Download the driver software from the **Cosmic Byte official website.**

  - Extract the downloaded file.

  - Run **setup.exe** to install.

  - After installation, enable **7.1 Surround Sound** via the software.

- **PlayStation (PS4 / PS5)**

  - Plug the USB connector directly into the console. No software required.

  - Adjust the Volume from the Console Settings

- **Audio Controls**

  - **Volume Adjustment:** Rotate the volume dial on the earcup.

  - **Microphone Control:** Slide the mic switch to mute or unmute.

- **Microphone Setup**

  ◦ Attach the detachable microphone securely into the provided port.

TROUBLESHOOTING – Q&A

Q1: Headset not detected on PC.

A:

- Ensure USB plug is properly connected.
- Reinstall driver from official website.
- Try a different USB port.
- **Make sure "CB CryoCore" is selected as the audio device and microphone in Windows Sound Settings.**

Q2: No 7.1 Surround Sound output.

A:

- Install and configure the driver software.
- Ensure 7.1 is activated in the software settings.
- Confirm "CB CryoCore" is selected as the default audio output.

Q3: Microphone not working.

A:

- Ensure the microphone is securely connected.
- Check that the mic switch is turned ON.
- Verify input settings on your PC.
- **Ensure "CB CryoCore" is selected as the input device (microphone) in Windows Sound Settings.**

Q4: No audio output from headset.

A:

- Adjust the volume dial on the headset.

- Confirm "CB CryoCore" is set as the default output device in Windows Sound Settings.

- **Care Instructions**

  ◦ Keep away from moisture and liquids.

  ◦ Store in a cool, dry place when not in use.

  ◦ Avoid excessive bending of the cable.

  ◦ Do not attempt to disassemble the headset.

SUPPORT DETAILS

Customer Care Number: +91 7351615161 (Mon-Sat 10am to 6pm)

WhatsApp Support: +91 7351615161

Email: cc@thecosmicbyte.com

WARRANTY

- The CryoCore Headset carries 1 year warranty against manufacturing defects only.

- Physical, water damage and tampered products are not covered under warranty.

Scan the QR Code to know the Warranty Claim Procedure.